

FREQUENTLY ASKED QUESTIONS

IS THIS PET INSURANCE?

No, it's not insurance - it's designed for everyday care.

Insurance is designed to reimburse you after an unexpected illness or injury. Our care plans are different—they cover the routine, vet-recommended preventative care your pet needs to stay healthy all year long. Think of it as a proactive approach to your pet's health.

WHAT IS THE IN-HOSPITAL CREDIT?

It's built-in peace of mind.

Every care plan includes an in-hospital credit allowance you can use for unexpected needs, like a sick visit or an urgent test. Even better? If you don't use the full amount, 75% of your remaining balance rolls over to the next year.

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

It makes it easy to plan and pay for your pet's health.

With one predictable monthly payment, your pet's annual care is covered. That includes vaccines, exams, screenings, and more. Prefer to pay upfront? Annual plan payments save you an additional 5%.

WILL THIS SAVE ME MONEY?

Yes—especially if you're committed to your pet's health.

Our care plans bundle the services we recommend most—and price them at the best possible value. It's the easiest and most affordable way to give your pet a full year of high-quality veterinary care.

YOUR EXPERIENCE

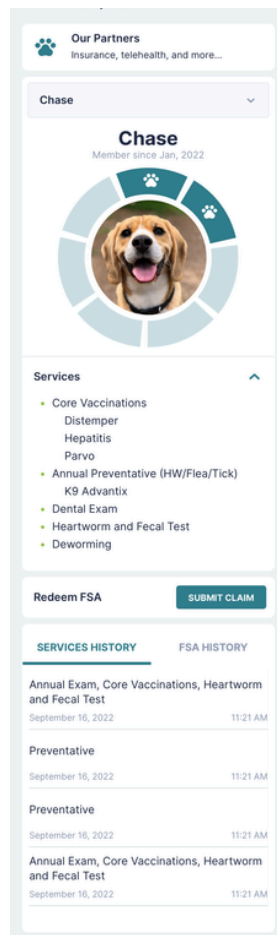
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



Receive a **fi** GPS & fitness collar with 6-month subscription **FREE** - ask us how!



**CANINE
PRIMARY CARE
PLANS**

A YEAR OF CARE



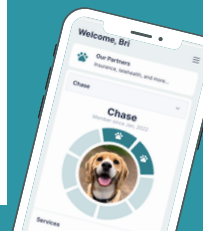
**IN A SIMPLE
MONTHLY PAYMENT**



**SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!**

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

**REGISTER AT THE QR
CODE BELOW!**



OUR PLANS ARE GREAT FOR:

- New pet parents looking for guidance
- Families who want predictable costs
- People who want to stay on top of preventative care
- Humans who love their pets (that's you!)



WHY DO I NEED A CARE PLAN?

Because your pet deserves consistent, stress-free care.

We created our plans to give you:

- **Coverage** for a full year of preventative care
- **Easy visits and checkout**—no surprise bills
- **Immediate access** to an in-hospital credit for the unexpected
- **Flexible payment options**, choose a monthly or annual payment

Login at: app.petcentrichealth.com/login

PUPPY PLAN



\$112/
month

ADULT DOG PLAN



\$119/
month

SENIOR DOG PLAN



\$123/
month



Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

*The hospital may not stock preventative meds for certain breeds or sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.

PRIMARY CARE PLANS

- Physical Examinations
- Rabies Vaccine
- Bordetella Vaccine
- DHLPP/DHPP Vaccine
- Lyme Vaccine
- Lepto Vaccine
- Flea, Tick, Heartworm Prevention (Simparica TRIO)*
- Fecal Test
- Heartworm Test
- Annual Bloodwork + Fecal Test
- Nail Trim (1)
- Fi Collar w/ 6-Month GPS Subscription (\$20 activation fee applies)
- ASPCA Poison Control Hotline Allowance (1)
- Annual In-Hospital Credit (pet FSA)

	puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan >7 years
Physical Examinations	up to 4	up to 4	up to 4
Rabies Vaccine	✓		
Bordetella Vaccine	up to 2		
DHLPP/DHPP Vaccine	up to 3	choice of 3 vaccines	choice of 3 vaccines
Lyme Vaccine	up to 2		
Lepto Vaccine	adult + senior only		
Flea, Tick, Heartworm Prevention (Simparica TRIO)*	12 months included	12 months included	12 months included
Fecal Test	up to 3	✓	✓
Heartworm Test	✓	included w/ bloodwork	included w/ bloodwork
Annual Bloodwork + Fecal Test	adult+senior only	✓	✓
Nail Trim (1)	✓	✓	✓
Fi Collar w/ 6-Month GPS Subscription (\$20 activation fee applies)	✓	✓	✓
ASPCA Poison Control Hotline Allowance (1)	✓	✓	✓
Annual In-Hospital Credit (pet FSA)	\$150	\$300	\$350

TOTAL SAVINGS

36%

30%

29%